



Updated on 1/25/2021

Welcome to North Wind. We have compiled Frequently Asked Questions in an effort to help troubleshoot common inquiries.

**What time is start time on Monday?**

Your start time on Monday will not change.

**Will we need to get a new LACS card? Or just the ID Green badge?**

LACS cards do not need to be replaced at this time.

**A few of the systems admins have both PIV & LACS badges for testing. Do we need to get new LACS badges?**

LACS cards do not need to be replaced at this time.

**So starting Monday we need to start going to the badging office to get a new badge(s). Do we need to call or just walk in?**

If you need a new badge, please coordinate with the badging office.

**I'm confused, I thought there was a one-stop shop for all these sites?**

All North Wind applications are on <https://true.northwindgrp.com>

**Is True.North only accessible via Microsoft?**

No

**When and how will I be able to access the contract requirements?**

Contract requirements will be shared by leads and managers after January 25, 2021.

**Many of us start work before 6am... will that be allowed on Monday morning?**  
Your start time on Monday will not change.

**What are the email addresses that are most important such as HR?**  
[hr@northwindgrp.com](mailto:hr@northwindgrp.com) and [hr-benefits@northwindgrp.com](mailto:hr-benefits@northwindgrp.com)